

CyberLock, Inc. Terms and Conditions of Sale

NOTICE: Sale of any products or services is expressly conditioned on Buyer's assent to these Terms and Conditions of Sale. Acceptance of CyberLock's offer is expressly limited to acceptance of these Terms and Conditions of Sale. CyberLock expressly objects to any additional or different terms proposed by Buyer.

Terms of Acceptance. The terms and conditions set forth herein, together with any quotation, confirmation, or invoice attached hereto, contain the entire and exclusive agreement between CyberLock, Inc. ("CyberLock") and Buyer (the individual or entity receiving products or services hereunder) regarding Buyer's purchase of CyberLock products, services, or support, and supersede all prior discussions, representations, communications, negotiations, proposals, and agreements relating to this subject matter, except if Buyer is a Certified Reseller in the CyberLock Partner Program, in which case the Reseller Partner Agreement shall govern in the event of a conflict between a provision of the Partner Agreement and a provision of these Terms and Conditions of Sale with respect to the same subject matter. By submitting an order or making a payment for products or services, or by accepting products, services, or support from CyberLock, Buyer agrees to be bound by all terms and conditions herein. CyberLock shall not be bound by any additional or conflicting terms, whether or not material, in any acceptance, confirmation, purchase order, acknowledgement, or other document or communication from Buyer (which, if construed to be an offer is hereby rejected). These Terms and Conditions of Sale may not be altered or supplemented by any other document unless otherwise agreed in a written instrument signed by a duly authorized representative of CyberLock. Unless otherwise specified in the quotation, all CyberLock quotations shall expire thirty (30) days from the date of the quote and may be modified or withdrawn at any time prior to receipt of Buyer's conforming acceptance, however CyberLock reserves the right to adjust quoted prices prior to the time of shipment in response to the imposition of third-party supplier surcharges or tariffs.

Payment. Terms of payment are within CyberLock's sole discretion. Unless otherwise agreed to by CyberLock, all orders must be paid in full prior to CyberLock's shipment of products or commencement of work for services. CyberLock reserves the right to require payment of a non-refundable deposit at any time prior to shipment of products or commencement of work. Payment will be made by check or money order in U.S. dollars, Visa, Mastercard, Discover, and American Express credit cards (excluding debit cards), ACH electronic transfer, or bank wire. A 2% surcharge will be applied to all credit card transactions. If CyberLock has agreed to credit terms with Buyer, invoices for purchases charged against Buyer's credit terms must be paid in full within thirty (30) days from the date of invoice. All payments received will be applied to Buyer's oldest outstanding invoice(s). CyberLock shall have no liability for billing errors unless Buyer notifies CyberLock, in writing, of any such error within sixty (60) days from the date of the invoice containing the error. If CyberLock, in its sole judgment, determines that Buyer's financial condition or payment history does not justify continuation of CyberLock's performance, CyberLock may, at any time and without advance notice to Buyer, delay, postpone, or cancel delivery to Buyer, and/or change the terms of payment including, but not limited to, revocation of previously agreed upon credit terms. All balances outstanding beyond thirty (30) days from the date of invoice will be subject to a service charge of 0.75% per month (9% per annum) or, if less, the highest rate allowable by applicable law. In the event of a payment default, Buyer agrees to pay all of CyberLock's costs of collection, including, but not limited to, court costs, filing fees, and reasonable attorneys' fees.

Taxes. CyberLock shall not be responsible for the payment of any taxes, fees, or other charges of any nature imposed on Buyer by any governmental authority on or relating to products or services provided hereunder, including, but not limited to, use tax, sales tax, inspection or testing fees, duty, custom, or excise tax.

Delivery. Delivery of all products shall be FCA, Corvallis, Oregon. Delivery of products to the carrier at Corvallis, Oregon shall constitute delivery to Buyer and Buyer shall bear all risk of loss or damage in transit. Buyer is responsible for notifying the carrier of any damage or loss incurred during transit. Any production, shipping, and delivery dates described on a CyberLock quotation or other communication are tentative only and do not constitute any guarantee of shipment or delivery on any particular date.

Cancellation. Buyer may terminate all or any part of an order prior to shipment only upon written notice to CyberLock. Where Buyer has terminated an order, Buyer shall pay to CyberLock a reasonable termination charge reflecting costs actually incurred by CyberLock prior to the effective date of termination. In the event CyberLock has prepared product for shipment prior to termination, Buyer will be assessed a restocking fee not to exceed 25% of the invoice price of such product. CyberLock reserves the right to allocate, in its sole discretion and without liability, among customers or delay the shipment of any product which is in short supply.

Export of Purchased Items. Where this transaction involves the export of any item subject to the Export Administration Regulations, CyberLock will export such items in accordance with all applicable laws and regulations. Buyer agrees that it shall not use, export, re-export, or divert any items provided hereunder in a manner contrary to United States export laws and regulations. Buyer expressly acknowledges that the United States Government imposes economic sanctions and/or embargoes on certain countries. The list of sanctioned or embargoed countries may change periodically, but currently includes Cuba, Iran, North Korea, and Syria. Buyer agrees that it will not furnish any item provided hereunder to any person or entity in a country that is subject to economic sanctions or embargoes, or to nationals of such countries, without obtaining prior authorization from the United States Government. Buyer further agrees that it will not furnish any item

provided hereunder to any person or entity subject to export restrictions including, but not limited to, persons or entities identified on the Denied Persons List, Entity List, or Unverified List as maintained by the United States Department of Commerce, or identified on the Specially Designated Nationals list as maintained by the United States Department of the Treasury. Buyer shall not use, or provide for use, any item provided hereunder in any application or for any purpose related to nuclear technologies or chemical/biological weapons.

Limited Warranty. THE LIMITED WARRANTY AND RETURN POLICY APPLICABLE TO ALL CYBERLOCK HARDWARE PRODUCTS MAY BE ACCESSED ELECTRONICALLY AT THE FOLLOWING WEB ADDRESS: <https://cyberlock.com/warranty/> — THIS WARRANTY IS EXCLUSIVE, AND CYBERLOCK MAKES NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, OR NON-INFRINGEMENT OF THIRD-PARTY PATENT OR INTELLECTUAL PROPERTY RIGHTS. SOME STATES DO NOT ALLOW LIMITATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS MAY NOT APPLY TO YOU. CYBERLOCK IS NOT OBLIGATED TO HONOR ANY WARRANTY UNTIL PAYMENT HAS BEEN RECEIVED IN FULL. ANY DESCRIPTION OF PRODUCTS OR SERVICES CONTAINED HEREIN IS FOR IDENTIFICATION PURPOSES ONLY AND DOES NOT CONSTITUTE A WARRANTY THAT PRODUCTS OR SERVICES WILL CONFORM TO SUCH DESCRIPTION. NO REPRESENTATIVE OF CYBERLOCK IS AUTHORIZED TO MAKE ANY WARRANTY, REPRESENTATION, OR GUARANTEE NOT STRICTLY IN ACCORDANCE WITH THESE TERMS AND CONDITIONS. ALL CYBERLOCK SOFTWARE IS SUBJECT TO A SEPARATE SOFTWARE LICENSE MADE AVAILABLE TO BUYER IN CONNECTION WITH PURCHASE OR INSTALLATION OF THE SOFTWARE.

Limitation of Liability. THE TOTAL LIABILITY OF CYBERLOCK FOR ALL CLAIMS OF ANY KIND ARISING FROM OR RELATED TO THESE TERMS AND CONDITIONS OF SALE, PRODUCTS OR SERVICES PROVIDED HEREUNDER, OR ARISING FROM OR RELATED TO USE OR MISUSE OF PRODUCTS PROVIDED HEREUNDER, IS LIMITED TO THE INVOICE PRICE OF THE PRODUCT(S) OR SERVICE(S) GIVING RISE TO THE CLAIM. IN NO EVENT SHALL CYBERLOCK BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, OR SPECIAL DAMAGES OF ANY NATURE ARISING FROM THE SALE OR USE OF PRODUCTS OR SERVICES PROVIDED HEREUNDER, WHETHER IN CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE.

Indemnification. Products provided hereunder are not appropriate for applications where the highest level of safety and reliability are required and failure or malfunction would result in harm or loss of life, as well as enormous damage or loss. Such fields of applications include, without limitation, controlling emergency exits, circuitry on aircraft or heavy equipment, atomic energy, life-critical medical equipment, or in any application where the property losses may exceed \$10,000. CyberLock disclaims any and all liability resulting in any way to the use of products provided hereunder in such applications. Buyer shall indemnify CyberLock from and against all claims, legal or administrative proceedings, damages, liabilities, loss, cost or expenses (including, but not limited to, reasonable attorneys' fees), resulting from or arising out of the Buyer's use, or sale for use, in such applications.

Patent Disclaimer. CyberLock does not warrant that the use or sale of products provided hereunder will not infringe the claims of any patents or intellectual property rights in the United States and other countries. Unless otherwise agreed in a written instrument signed by a duly authorized representative of CyberLock, CyberLock will not defend or indemnify Buyer in any suit alleging infringement by Buyer of any intellectual property rights based on the use or sale of products provided hereunder.

Governing Law. Buyer and CyberLock agree that these Terms and Conditions of Sale, the services hereunder, and any sale of products hereunder shall be governed in all aspects by the laws of the state of Oregon, excluding its choice-of-law provisions, regardless of Buyer's actual country or state of residence. The United Nations CISG is hereby excluded. All disputes, claims, or legal proceedings directly or indirectly arising out of or relating to these Terms and Conditions of Sale, Buyer's order, products or services provided hereunder, or any related transaction shall be decided by the state courts of Oregon or the United States District Court for the District of Oregon. Buyer agrees that any such dispute, claim, or legal proceeding shall be filed exclusively in the state or federal courts located in Eugene, Lane County, Oregon, and Buyer hereby irrevocably and unconditionally consents to the exclusive jurisdiction and venue of such courts. Notwithstanding the foregoing terms of this Governing Law section, CyberLock reserves the right to bring a claim in any court having jurisdiction over Buyer to enjoin infringement of CyberLock's trademarks, patents, or other intellectual property rights.

Miscellaneous. CyberLock's failure to strictly enforce any particular term or condition contained herein or to exercise any right or privilege provided for herein shall not constitute a waiver of CyberLock's right to strictly enforce such terms or conditions or to exercise such rights or privileges. If any provision in these Terms and Conditions of Sale is held invalid or unenforceable, in whole or in part, that provision shall be enforced to the maximum extent permissible and the remaining provisions of these Terms and Conditions of Sale shall remain in full force and effect. All rights and remedies herein are cumulative and in addition to any other rights and remedies either party may have at law or in equity.