





Wooden Shoe Tulip Festival - Woodburn, OR

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COVID-19

Our hearts remain with everyone impacted worldwide by the COVID-19 pandemic. As some communities begin slowly and cautiously reopening, we want to remind our CyberLock partners around the world that we are here to support you. Although our local community remains under shelter-in-place orders for the time being, successful health and distancing measures have allowed Videx and CyberLock offices to remain open during regularly scheduled hours, Monday - Friday, 8am to 5pm PDT. For those of you supporting critical infrastructure and essential businesses, rest assured that we are still processing orders, manufacturing, packing, and shipping product from our offices in Corvallis. Our team members have shown incredible dedication in their efforts to support our partners with minimal disruption. Please do not hesitate to contact us!

Many of our partners serve communities that have been deeply impacted by the pandemic. We understand that this recovery will take time. As an initial step, we've implemented some important promotions designed to help you and your customers with urgent needs. Please refer to the promotional details on page two for more information, or contact your CyberLock sales representative. Importantly, we have decided to offer this promotion until further notice. Communities will recover at their own pace and we want to ensure that all of our partners can take advantage of this additional support.

As a reminder, to accommodate health and safety measures around our offices, we are still asking resellers to contact CyberLock through the following channels:

- All technical support inquiries should be emailed to support@videx.com. A technical support team member will contact you via phone or email as soon as possible. We understand many people are working remotely and may have updated contact information. If you would like to chat with us on the phone, please include your current phone number in your email.
- All sales and order inquiries should be emailed to your regular CyberLock sales representative. Please copy John Moa (johnm@cyberlock.com) on all inquiries and he will ensure your request is handled promptly. A sales team member will contact you via phone or email as soon as possible.
- Until further notice, incoming calls to Videx & CyberLock offices will hear a recorded message. Please leave a detailed message including company name, your name, and phone number, and we will return your call as soon as possible. We are still available to discuss any and all matters via telephone.

A reminder for upcoming orders: If you have orders shipping to a location designated as a Shelter-In-Place area, we may ask you to provide confirmation that you will be able to receive deliveries.

And most importantly, for those of you that are supporting essential businesses during this time, or have family members that are working to support your community, the CyberLock team wants to say THANK YOU!

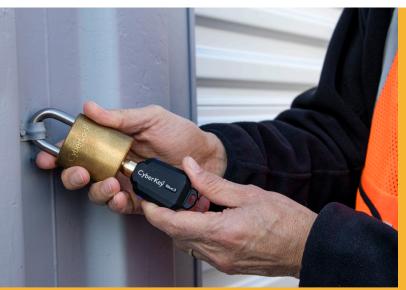
Wishing everyone good health and peace of mind as we navigate the next steps of this challenge.

NEW PRODUCTS

CyberKey Blue 3

Recently recognized by Security Today as a 2020 Govie Gold Award winner and a 2020 Secure Campus Platinum Award winner, CK-BLUE3 is CyberLock's latest advancement in its line of wirelessly connected smart keys. With the release of its third-generation Bluetooth smart key, CyberLock continues to bridge the gap between hardwired and key-centric access control.

CK-BLUE3 was designed with a mobile workforce in mind. Combining the convenience of micro-USB charging with the versatility of remote administration, CK-BLUE3 allows users to update their key from virtually anywhere using a Bluetooth-enabled smartphone. Like CyberLock's other award-winning wireless smart keys, CK-BLUE3 gives administrators the ability to view audit trail data without key holders returning to the office to update and download their keys. This convenient solution promotes employee accountability, security, and efficiency.



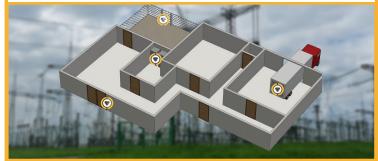


Dynamic Tags

CyberLock is excited to announce that its Dynamic Tags Software Enhancement Module has been awarded a 2020 Govie in the Access Control Software/Controllers category.

CyberLock's CyberAudit-Web is a user-friendly software interface that controls the CyberLock system, the CyberLock Flex System and FlashLock keyless locks. CyberAudit-Web tags represent user-defined criteria that can be assigned to People and Locks. The Dynamic Tags Software Enhancement Module is an advanced feature for CyberAudit-Web that automatically grants and revokes access based on whether tag values satisfy defined rules. Tag criteria is evaluated daily to ensure access is granted only to authorized personnel. For example, access can automatically be revoked upon expiration of a key holder's training certification, improving user safety and system security.

New employees at the local nuclear power plant are required to take a safety certification course on their first day. Once they pass the course they are given a CyberKey, which gives them access to CyberLocks in certain areas. around the facility.



On the one year anniversary of passing the course, their safety certification expires. If the certificate expires, their CyberKey automatically denies access to areas that require the safety certification.



Once the certification is renewed and the expiration date is updated CyberAudit-Web grants access permissions to the key once again.



When employees with renewed safety certifications arrive at work and update their key, the following day they once again have access to restricted areas based on their personalized access schedule.



Anchor Lås Padlock

CYBERLOCK IS EXCITED TO ANNOUNCE WE ARE NOW OFFERING ANOTHER PADLOCK OPTION!

Anchor Lås 800-3 Padlock

- Grade 5 Corrosion Resistance per EN 16864:2017
- Drill Resistant
- Tamper Resistant
- Weather Resistant
- Houses the CLT-PL5WRD Cylinder
- Stainless Steel Body



Schedule Changes & Important Dates

Schedule Changes – Some previously scheduled tradeshows have been postponed or cancelled.

ISC West – NOW October 5th – 7th at the Sands Expo Center in Las Vegas

AAAE – Postponed until further notice





AWWA - Cancelled





Holidays

May 25th - Memorial Day - Offices Closed

July 3rd - Independence Day Observed - Offices Closed